

Conservation Tree & Shrub Program Frequently Asked Questions (FAQ)

1. How can I order trees?

There are two ways to purchase trees:

- We have a pre-order program where you can place a pre-order by March 1st and pick up your trees from 9:00 am – 5:00 pm on April 18th & 19th 2024.
- You can also come to our overstock sale where you will be able to purchase trees without having to pre-order. Our overstock sale occurs on April 20th 2024 from 9:00 am – 11:00 am and is on a first-come, first-serve basis (not all species are guaranteed to be available).

2. Where do I pre-order?

You can pre-order trees by doing one of the following:

- Ordering online from our square store
 (<u>https://squareup.com/store/monroe-county-soil-and-water-conservation-district</u>)
- Emailing us a copy of the order form found on our website (<u>https://www.monroecountyswcd.org/page-8.html</u>) to mcswcd@monroecounty.gov
- Mailing us a physical copy of the order form.

3. What kind of trees can I buy?

We offer 24 individual species of trees/shrubs/flowering plants/live stakes, all found in our catalog!

The trees we sell are typically 1-3 years old and are typically 10-24" tall (dependent on year and weather conditions); we do not sell full-grown trees. Since our trees are quite small and sold just as leaves begin to break bud, many of them will appear to be lifeless; this is not the case! If planted in the right conditions the roots will take to the soil and your trees should grow well.

*Please refer to our tree information sheet and plantings tips page for more information on how to get your trees to succeed.

^{*} Orders placed through mail or email must be accompanied by a check or credit card information.

4. Do you only sell trees?

No, we also offer conservation multi-packs (where multiple species of trees/shrubs are sold together), multiple seed mixes, and enhancement items like fertilizer tables, birdhouses, bat houses, flags, and tree shelters!

5. Can I purchase individual trees?

No, we only offer trees in packs of 10, 50, or 100 (conifers only).

6. Where can I learn more about the trees you are selling?

Please refer to the catalog on our website (https://www.monroecountyswcd.org/page-8.html) for detailed information on all of the items we are offering this year!

7. What's the difference between a tree pack and buying other trees?

Our conservation tree packs offer you the chance to buy multiple species of trees instead of just one species. Usually these packs contain trees that are all similar in some way, so you can have trees with the same characteristics. For example, our wild berry pack contains four different species, but each are known for producing berries.

8. I won't be able to plant my trees right away after receiving them, what should I do?

While we always recommend planting your plants right away after picking up your order, we understand that is not always possible. If you are not able to plant within 24 hours of receiving your plants then we recommend storing your plants in a cool, dark place (i.e.: basement, garage). DO NOT cut open the bags your plants are in until you are ready to plant them. They have been watered and dipped in a root gel to retain moisture inside the bag.

9. I don't want to put my trees in the ground yet, can I plant them in pots/planters?

Yes, these plants can be planted in pots/planters before being put in the ground. Sometimes, we may even recommend that to you if the species came in smaller in size than expected.

10. I bought trees from this sale last year and they all died, what gives?

Trees — especially young seedlings - are very sensitive to the environment they are placed in. Many times when trees die it is because there is an incorrect amount of water, sunlight, nutrients, or various other factors. Unfortunately, many young trees are highly susceptible to disease and pests that can be acquired through the soil, air or from other nearby plants. It can be very difficult to determine the suitability of certain trees for your property and also prevent plant diseases, which is why we recommend using our Plant Fact Sheet and Planting Tips page on our website! These resources can help guide you into purchasing a tree that will not only look good on your property, but is suited to grow well in specific conditions of your yard.

If you have any questions that go beyond what this FAQ addresses, please call us at 585-753-7380 or email mcswcd@monroecounty.gov.